

How to register on the Securian Canada mobile app



Step 1

Get the app!

- Open the app store on your mobile phone or tablet
- Search "Securian Canada Student Health Portal"
- Select and download the app



Step 2

Let's get you registered!

- Open the Securian Canada Student Health Portal app
- Select "Register"



- Enter your email address
- Confirm your email address
- Select "Next"





Step 3

Verify your email!

- Check your email for your verification code (see example verification code email)

Verify your email Vérifiez votre e-mail

Please use the code below to complete your email verification.

Veuillez utiliser le code ci-dessous pour compléter votre vérification d'e-mail.

Your code is :
Votre code est :
775158

- Enter the verification code
- Select "Verify Code"
- Then select "Next"

We've sent you an email

The privacy and security of your personal information is very important to us.

We have sent a verification code to the email address john.doe@securecanada.ca. Please enter the code number below.

775158

Verify Code

Please re-send code

Next

Cancel

Step 4

Set up two-factor authentication

- Enter your email and password
- Select "Sign In"

Welcome

Have you updated your sign-in methods yet?
[Click here](#) to change your username to your email address before you login.

Email Address

john.doe@securecanada.ca

Password

Forgot your password?

Sign in

Not registered yet? Register your account

- From the dropdown, choose how you want to receive your access code each time you log in

- Select "Continue"

TIP! We recommend choosing email or phone.

Cancel

Welcome

For privacy and security purposes, we will be sending you an access code via one of the following methods: Phone, Email or Message Authentication. Please select your preferred method below.

Email

Continue

- Enter your contact details
- Select "Send verification code"

Welcome

Verification is necessary. Please click "Send verification code" button.

Email Address

john.doe@securecanada.ca

Send verification code

Continue



- Get the verification code (e.g., email)
- Enter the verification code
- Select "Verify Code"
- Select "Continue"

Welcome

Verification code has been sent. Please copy it to the input box below.

Email Address
john.doe@securiancanada.ca

Verification code
555555

Verify code

Send new code

Continue

- After the log in credentials are verified, Select "Continue."

Welcome

Email address verified. You can now continue.

Email Address
john.doe@securiancanada.ca

Continue

Step 5

- Log in to the Securian Canada mobile app with your email and password

Welcome

Have you updated your sign-in methods yet?
[Click here](#) to change your username to your email address before you log in.

Email Address
john.doe@securiancanada.ca

Password

Forgot your password?

Sign in

Not registered yet? Register your account

Step 6

- Enter your member ID
- Enter your date of birth
- List the number of dependents on your plan (please enter 0 if there are no dependents)
- Enter the date of birth for one of the dependents on your plan
- Select "Next"

Register Your Account

Your Member ID / example AAA123456789

Your date of birth

Number of other people (dependents) on your plan. Enter "0" if you have no dependents.

Please confirm the date of birth of one of your dependents

Next

Cancel



Step 7

- Enter your mobile number and click "Next"

Enter Your Mobile Number

Mobile phone number:

1-866-969-5548

[Click here to view our privacy policy](#)

[Next](#)

[Skip for now](#)

[Cancel](#)

Step 8

- Enter your direct deposit information
 - a. Transit Number
 - b. Bank Number
 - c. Account Number
- Check the box to authorize direct deposit
- Select "Next"

Direct Deposit

Get paid faster by signing up for direct deposit.

Enter bank account details

Transit Number

Bank Number

Account Number

12345

004

1234567

Our records indicate that the Transit Number and/or Bank Number may not be correct. Please check your numbers, and try again. If you decide to save these numbers, your payment may be rejected by your financial institution and coverage may be impacted.

I authorize Securian Canada to deposit funds directly into the bank account above. I ☒ understand that I will no longer receive statements in the mail. My statements will only be available online.

[Skip for now](#)

[Next](#)

Step 9

- You are now set up to submit online claims

[Dashboard](#)

Hello, Joshua!

[View Personalized Claim Forms](#)

Your Recent Claims

[View My Claims](#) [Submit a claim](#)

Legal Stuff

Securian Canada is the brand name used by Canadian Premier Life Insurance Company and Canadian Premier General Insurance Company to do business in Canada. Policies are underwritten by Canadian Premier Life Insurance Company.